CASE INSTRUCTION

All-Ceramics/Zirconia
- IPS e.Max®
- IPS e.Max® Veneer
- Porcelain Veneer
- BruxZir® Solid Zirconia
- BruxZir® Anterior
- KATANA™ Multi-Layered Zirconia
- Porcelain Fused to Zirconia

Porcelain Fused to Metal
- Non-precious
- Semi-precious
- White High Noble

Implant Abutment Restorations
- Inclusive*
- Third Party
- Genuine
- Titanium Custom Abutment
- Zirconia Hybrid Custom Abutment
- Hybrid Custom Abutment
- Gold Alloy Abutment
- Stock Abutment

Screw Retained Implant Restorations
- BruxZir® Solid Zirconia
- Katana™ Multi-Layered Zirconia
- IPS e.Max®
- PFM – White Noble
- PFM – White High Noble

Crystal Ultra Hybrid
- Crystal Ultra Inlay/Onlay
- Crystal Ultra Full Crown
- Crystal Ultra Maryland Bridge

Full-Cast Crowns & Inlay/Onlay
- Full-Cast 40
- Full-Cast 60*

Koraxi Provisionals
- Koraxi Temps
- Koraxi Temps Cement Over Implant
- Koraxi Temps Cement Screw Retained

Dentures
- tcs® Partial Denture
- Valplast® Partial Denture
- tcs®/Valplast® saddles/clasps to Vitallium®
- Full Denture
- Immediate Denture
- Acrylic Flipper

Abutment Margin Design
- Shoulder margin for all-ceramic*
- Chamfer margin for PFM/BruxZir®

Nightguards & Retainers
- Comfort Hard/Splint™
- Comfort Hard
- Astron CLEARsplint™
- Clear Retainer
- Essix Retainer

Depth of Abutment Margin

If left blank, default values will be used.

Margin Design
- Reduction Coping
- Spot Opp.
- Call Doctor

Occlusal Stain
- None*
- Light
- Medium
- Heavy

Pontic Design
- Metal collar 360°
- Metal occlusal
- Lingual metal collar
- Metal lingual

SPECIFIC INSTRUCTION

Shade: _______________________ Stump Shade: ___________________

Signature: ___________________ License#: ____________________

*Standard unless specified otherwise.

Terms: Net 30 days 3.5% service charge on 30 days past due. Cost of collection of any account will be paid by customer.
KORAXI DENTAL LABORATORY TERMS & POLICIES

By signing or sending this Form (or a substitute thereof) to Koraxi Dental Laboratory. I agree to abide by all of the following terms and policies. Koraxi Dental Laboratory is not liable for incidental or consequential damages, including inconvenience, lost wages, chair time, or pain and suffering.

TERMS
All statements must be paid in full by the last day of the month in which the statement was prepared. Amounts not paid will incur a 3.5% finance charge. If not paid by the end of the following month, all cases in progress will be put on hold and billed accordingly. All cases and items will remain the property of Koraxi until the account is paid in full. A $35.00 minimum will be charged on all returned checks. All disputes shall be governed by California Law with the prevailing party to recover all fees and expenses.

WARRANTY POLICY
All warranty terms and conditions are subject to change without notice. Warranty starts on the invoice date. Most restorations completed at Koraxi Dental Laboratory are covered up to seven years. Check below for other warranty items including: Koraxi temps provisional (one year), composite materials (one year), thermoformed appliances, splints, and retainers (one year). This warranty is in lieu of all other warranties, whether expressed or implied, and may not be modified by any agent, employee, representative, or distributor of Koraxi Dental Laboratory.

REMAKE POLICY
Eligible remakes will be done at no charge if restoration is still under warranty. Original model(s) and dental restoration(s) must be returned for credit consideration. A new case will be billed if the remake is required due to any of the following: (1) There is a change of treatment plan, including a shade or product change that is different from the original request. (2) Lab questioned die, margin, impression, or bite and was advised to complete the case. (3) Lab requested a try-in, but the customer declined and asked for a completed case.

SHIPPING TERMS & POLICIES
The charge to ship using our label is $7 per invoice EACH way. You may put as many cases as you wish into the box with one label. Price is subject to change without notice. Rush case charge varies per unit. We are not responsible for, and do not guarantee, the performance of independent shipping carriers.

IMPORTANT PRICING TERMS & CONDITIONS
*All prices are quoted/billed per stage. Some products are subject to additional fees, e.g. bridge connectors, additional implant parts, multiple stages, and metal surcharges. Fabrication starts the day Koraxi receives the case. Cases canceled after fabrication is initiated will remain billed at full cost.

*Mandatory – PLEASE INCLUDE Licensed Dentist SIGNATURE and LICENSE NUMBER on form*

Item Check List
☐ Impression ☐ Shade Tab
☐ Pick-up impression ☐ Transfer Coping
☐ Model ☐ Photos
☐ Analog ☐ Wax-Up
☐ Bite ☐ Provisionals
☐ Facebow ☐ Articulators
☐ Jig ☐ Old Crown/abutment
☐ Stick Bite ☐ Other

IN-LAB WORKING TIMES

Working times are NOT guaranteed and do NOT include weekends or holidays.

PFMs ................................................................. 5 days
Diagnosis Wax-Up ............................................. 5 days
PFMs w/ attachments ......................................... 5 days
Custom abutments/Screw retained ........................ 8 days
All-ceramic/Zirconia restorations ......................... 8 days
Veneers ............................................................. 5 days
Full-cast restorations ......................................... 5 days
Axi Provisionals ................................................ 5 days
Screw-retained and over implant ............................ 6 days
Metal Partial Frame ............................................ 7 days
Metal Partial Frame with teeth and wax .................. 9 days
Metal Partial to finish ......................................... 9 days
Occlusion rims/Custom tray .................................. 4 days
Denture setup try-in ............................................ 5 days
Denture try-in to finish ....................................... 5 days
Sport mouthguards ............................................. 5 days
Comfort H/S Bite Splint ...................................... 5 days
Nightguards/Bleach trays/Retainers ........................ 5 days

To schedule a pick-up, call us at 1-888-803-7887.